

Anne Watson Office of the City Clerk - Freedom of Information section **Corporate Services** annewatson@hamilton.ca Phone (905) 546-2424 x4632 Fax # (905) 546-2095

Send via email to

April 24, 2019

Vladislav Bukshtynov



Dear Vladislav Bukshtynov

Re: Freedom of Information Request #19-034 (Ambulance Call Reports)

I am writing to you in response to your request to access records pursuant to the provisions of the Municipal Freedom of Information and Protection of Privacy Act.

Please be aware that the information you seek to access is contained in ambulance dispatch call records which fall under the jurisdiction of the Ministry of Health and Long-Term Care; that is, the Ministry has custody and control of such records and the records are subject to the Freedom of Information and Protection of Privacy Act. Ambulance dispatch call records can be requested from the Ministry of Health and Long-Term Care. The Ministry's contact information is noted below.

Ministry of Health and Long-Term Care Manager of the Access, Privacy & Corporate Co-ordination 99 Adesso Drive, 1st Floor CONCORD ON L4K 3C7 Phone: (416) 327-7040

If you wish to pursue access to Hamilton Ambulance reports, Ambulance reports are available directly through the City's Paramedic Service division for a fee and do not require a freedom of information request. To arrange for access and confirm the associated record fee, please contact Patricia Gaebel - Professional Standards Data Clerk, 1227 Stone Church Road East, Hamilton ON, telephone number (905) 546-2424 ext. 7740.

Section 15 (a) of the Act states the following:

A head may refuse to disclose a record if the record or the information contained in the record has been published or is currently available to the public.

Pursuant to section 39 (1) of the *Act*, you may request a review of the City's decision to forward the request to the Ministry, within 30 days of the date of this letter by sending a completed *Appeal Form* (available at www.ipc.on.ca) or letter to the IPC Registrar, Information and Privacy Commissioner/Ontario, 2 Bloor Street East, Suite 1400, Toronto, Ontario, M4W 1A8, telephone: 1-800-387-0073.

## The appeal is to include:

- 1. your name, address and telephone number;
- 2. the government organization's name (City of Hamilton);
- 3. the freedom of information request file number;
- 4. a copy of this letter;
- 5. a copy of your request;
- 6. a brief explanation of the basis for the appeal; and,
- 7. the appeal fee of \$25.00 payable to the Minister of Finance

Yours truly

Anne Watson

Access & Privacy Officer

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CC Aaron Heath, Analyst

Tribunal Services Department

Information and Privacy Commissioner/Ontario